

Stokenchurch Medical Centre
Patient Participation Group
Minutes of 6th Annual General Meeting
Tuesday 21st November, 2017

Present: Stan Ramsey (Vice Chairman), Camilla Baker, Jenny Powis, Mike Jones, Chris Parkinson, Richard Cairns, Susan Cairns, Ann Carter (Secretary), Dr Oliver Large, Martin Elliott (Practice Manager)

1.Apologies: Richard Rivett (Chairman), Bryan Edgley, Penny Birch, Ann Sherman & Lacey Anning.

2.Welcome & Introduction: Vice Chairman Stan Ramsey welcomed everyone and thanked them for coming.

3.Minutes of the 5th AGM: The minutes of the 5th AGM held on 15th November 2016 were approved. Proposed by Chris Parkinson, seconded by Mike Jones.

4.5.Chairman's Report: In the absence of Richard Rivett (Chairman) his report was read out by Stan Ramsey (Vice Chairman):-

The committee meets 4 times a year. Martin Elliott, Practice Manager or Sally Messenger, Assistant Manager attend, with members of the committee.

Various issues are discussed with suggestions from the committee welcomed, and subsequently introduced at the Medical Centre by the Practice Manager and staff; such as the detail of some information on the waiting room screens. The Carers Support Group continues to provide help and support to carers and Jenny Davis will give a report later. Often at our meetings one of the Clinicians will come & talk about their particular area of work.

The new lease for the Medical Centre is now in place and Martin Elliott will give the details of this later.

This year we had two new members join the committee, Lacey Anning and Ann Carter. Ann has kindly just taken on the role of secretary. We would still like to see additional younger patients on the committee so that we are able to have a more balanced representation of the community. Our 4 meetings are held at the Medical Centre and now start at 19.30, which, hopefully, will enable those working to join.

The Urgent Clinic is working well and has now settled down and provides a good service to patients. There is also the option for patients with minor ailments to seek assistance from the local pharmacy.

Martin Elliott has an open door policy so anyone is more than welcome to raise and issues they have with him.

I and Stan Ramsey have attended meetings of the Chiltern Clinical Commissioning Group which coordinates Health Services in the area. This has now been combined with the Aylesbury Group, thereby creating a Group for the whole County and will be called the Bucks Clinical Commissioning Group.

Chris Parkinson is part of a working group that is developing a new format for healthcare in Buckinghamshire.

We are currently looking at the possibility of having our own Facebook page to provide information to patients and to enable feedback that can be given to the Medical Centre.

The Medical Centre now has some new Doctors, bringing the complement to 6, and Martin will give more details about this, together with new and very helpful reception staff who take the brunt of all our ailments.

We look forward to another positive year at the Medical Centre.

.....

Stan also thanked Camilla Baker & Chris Parkinson for attending CCG meetings.

5.Election of Committee: Stan asked the committee members present whether they were willing to stand again & they all agreed. Ann Carter agreed to be Secretary.

6.Practice Manager's Report: Martin thanked the PPG for their continued support and for assisting him to remain focused, and representing patients' views and concerns. He said that it is always refreshing to see a group of people who are interested in progressing with the Medical Centre in the development of our NHS, especially as we are often the only PPG to send representatives to consultative meetings with the CCG & Bucks Healthcare.

The CCG are taking on many of the responsibilities of the NHS for the provision of developing local medical services. We have developed a new scheme to free up some of the doctors' time so that they can focus on long-term conditions, under an initiative called the Primary Care Development Scheme, which will replace the "bean counting" with the Quality Outcomes Framework.

We are also looking to provide more joined up services via collaboration and cooperation under the umbrella of Bucks Federation of GPs and to work with our locality of Wooburn. A start has already been made in providing long-term solutions for the over 75s' with new units available in Marlow & Thame Hospitals.

The Primary Care Development Scheme, which is already about doctors addressing long-term problems, is linked in with the developments which are to tackle the root causes of diseases. Examples are the work we are doing with diabetes and breathing issues – COPD & asthma. Whilst there is a crisis in the NHS we are still being pro-active.

Within Bucks there is a move for medicine to be more joined up with care providers and social services; with shared care protocols and eventually with a “one-stop shop” care pathway. Bucks was awarded £8m to make this happen.

Within the practice we unfortunately lost the services of Dr Galton-Fenzi, but we welcome the additional assistance of salaried doctors Dr Anu Weerasinghe, Dr Samina Amin and Dr Soo-Cheng Pavey-Davies.

Thank you, once again, to the PPG whom I meet with regularly either over tea/coffee and also formally at various committee meetings.

7. Carers Support Group: Unfortunately Jenny Davis was not present so there was no report. Stan will contact Jenny.

8. Doctor’s Report: : Dr Large said that when he started at the Practice last December we were heavily reliant on locums. Now we have one doctor on a retainer scheme, 4 GPs and one locum, all of whom are very popular. We would like another partner but although there were none available we were in a very stable situation. He said he enjoyed working at the Medical Centre.

All patients do have their own named GP but he did state that seeing your own GP was a long term problem but explained it is “supply & demand”. Martin did say that everybody over 75 was obliged to have their own named GP. Behind the scenes the doctors are keeping closely in touch with all patients needs

A system to inform patients when medication is changed due to the ruling on medication that is allowed to be prescribed should be introduced.

Stan Ramsey gave a vote of thanks to Dr Large.

9. Any other business: Lacey Anning felt she was not able to take on doing Facebook and Stan asked if there was anyone else willing to take this on.

10. The date of the next AGM – 27th November 2018

Stan Ramsey thanked everyone for coming and the meeting closed at 21.00

**

Post Meeting Report from Stan Ramsey

Both Jenny Davis and John Betts confirmed that they wish to continue as committee members.

All of the new members have also confirmed their intention to remain as committee members

Penny Birch has confirmed that she wishes to stand down from the committee.

