

Stokenchurch Patient Participation Group

Stokenchurch Medical Centre

Meeting Thursday November 7th 2019

1. Present: Richard Rivett (Chairman) Martin Elliott (Practice Manager) Stan Ramsey (Vice Chairman), Camilla Baker, Jenny Powis, , Ann Carter, Richard Cairns, Sue Cairns, Ann Spalton, John Betts. Chris Parkinson

2. Apologies: Jenny Davis

3. The Minutes of the meeting on 1st August 2019 were approved.

4. Matters Arising – covered in Martin's report

5 Practice Manager's Report:

Martin reported that the Dashwood Primary Care Network and PPG is now set up and that NHS England will issue funding direct to the Primary Care Network rather than via CCG.

Medical supplies maybe a problem due to Brexit & the knock-on effect, also medicine are being stock piled by distributors etc. Many medications are made in Holland & Germany and Doctors in England will supply generic alternatives although there are problems for some patients which doctors will sort out individually.

There have been staffing shortages at the Medical Centre due to illness but this has now been resolved, although Amelia & Molly will be leaving. A new member of staff has been recruited.

Appointments have been very busy.

Saturday November 9th the flu clinic will be open for vulnerable patients under 65

Ear Irrigation. Richard said that Dr Santos was considering a vacuum system and Martin said he would look into costs of purchasing equipment for the Medical Centre.

The primary Care Network is to finance a Social Prescriber. Two ladies are available and one of them will attend Stokenchurch one day a week.

A trained Clinical Pharmacist is to come to Stokenchurch once a week to check patients' repeat medication prescriptions

The Physiotherapist finishes in December. He has been very successful.

6. Carers' Report: Jenny Davis reported to Richard R. that the carers' Group was well supported and there will be a meeting in the future with Carers Bucks to discuss the future, especially regarding further help. The group will certainly continue and it is a great success.

7. Primary Care Network Launch – The Dashwood PCN was launched in September. Richard & Sue Cairns, our representatives, attended the meeting and reported that there are 6 surgeries in the group and a 10 year plan has been set. They feel it is a very worthwhile project and should be a success.

8. Newsletter - Richard & Sue have produced a Newsletter which is available in paper form or on the Stokenchurch Medical Centre website. Richard R thanked them both for all their work.

9. Patient Sponsor Scheme – Richard & Sue have also circulated information regarding the patient sponsor scheme whereby patients who have a medical problem can talk with another patient who has only just been diagnosed with the same problem and hopefully give them support & encouragement. One person has already signed up for the scheme and they are sure there will be more in the future.

10. Bucks CCG – John Betts attended the meeting on 4th September. The PPG representative, Kim Parfitt, from BCC was present & getting a steering group up & running with the PPGs onboard. There would only be 3 meetings a year and an annual conference. Only 8 PPG members attended. It was suggested that PPGs become involved with Care in the Community. The Primary Care Network would consist of 12 networks which would be an advantage, and there would be a 10 year plan.

9. NAPP – Richard R reported on the latest bulletin from NAPP which consisted of several headings e.g. Hard to Reach NHS Services, Campaign to get older people on line, Get it on time – medication for Parkinson, Self Care week. These were a few examples but each one entailed going on to a website link to get further information. Richard had received a Survey Form from the CCG but did not believe that surveys were within our remit.

10. Any other business:

Stan would like to thank Bruce, the Paramedic, on behalf of Stokenchurch W.I for the excellent talk he gave to them. They found it very useful.

Stan said that he would not be standing as Vice Chairman at the Annual General Meeting but was happy to remain on the committee. Richard R thanked Stan for his many years service as Chairman & then Vice Chairman and expressed everyone's gratitude for all he had done.

Richard R had already spoken to Richard Cairns regarding becoming Vice Chairman and was pleased to report that he had accepted.

John asked if the screen in the Waiting Area could be updated as some of it was not clear enough to read properly.

Chris said that his wife had had problems receiving her diabetic test results. Martin said he would look into this.

Richard thanked John Betts & Sue & Richard Cairns for all their work in attending recent meetings.

The meeting closed at 9.15pm

11. Date of next meeting – AGM -Thursday November 28th, 2019, at 7.30pm