

Stokenchurch Patient Participation Group

Stokenchurch Medical Centre

Meeting Thursday August 1st 2019

1. Present: Richard Rivett (Chairman) Martin Elliott (Practice Manager) Stan Ramsey, Camilla Baker, Jenny Powis, Richard Cairns, Sue Cairns, John Betts.

2. Apologies: Lacey Anning, Chris Parkinson, Ann Carter, Ann Spalton, Ann Sherman

3. Minutes of the meeting on 9th May 2019 were approved.

4. Matters Arising – There were no matters arising, items covered in Agenda

5. Practice Manager's Report:

Martin reported that we now have a Paramedic services 5 days a week, the role shared between Bruce Petty and Steve Davis, they will do most of the home visits and be involved with urgent clinic patients.

He confirmed that the Medical Centre is playing an active part in the development of **Primary Care Networks**. Dr Ollie Large is the deputy Medical Director and Martin the deputy Manager of the new cluster group. The Director is Dr Arnab Bera (Cressex MC) and the Manager Zoe Brogan (Cressex MC)

Interviews are currently being undertaken by the cluster group for a clinical pharmacist who will be based at Stokenchurch one day a week. They will carry out review of patient's medications and repeat prescriptions easing the load of the GPs.

Martin is attending a cluster group meeting next week and he will confirm our agreement to working with a joint PPG of the other Medical Centres.

We now have a physiotherapist, Sam Cheffins, one day a week with appointments able to be made through the Medical Centre reception.

Martin reported that the Partners had agreed to the PPG giving support to patients who might be apprehensive about some treatment and might welcome talking to people who had experienced similar ailments. Richard R will produce a paper on how he sees the system working.

Ear irrigation is not now undertaken at the Practice due to complications that it can cause, wax removal can be arranged at the Medical Centre through a private Company using a vacuum system for a small charge. The procedure is available on the NHS at the Millbarn Medical Centre in Beaconsfield but there could be a wait for an appointment.

Martin produced a National Audit report on various aspects of Medical Centres which showed we had high results and were among the top in our Cluster Group in most of the categories.

Martin confirmed that the new telephone system was now installed and that the message was now no longer that 30 seconds.

6. Carer's Report

Jenny Davis had sent her report to Richard R as follows:

"The group continues to meet once a month in the Poly Clinic at the Medical Centre on the last Wednesday afternoon of the month.

We are pleased to report that Val Dommet from Carers Bucks is back with us and supporting the group.

The meetings have been varied and interesting and on July 31st we all went to Victoria Paterson's house for afternoon tea. Victoria is leaving us as she is moving house to Chinnor following the death of her husband.

Victoria a fellow member of the Patients Participation Group committee and I set up the group together seven years ago. Her help and enthusiasm have been invaluable and she will be sorely missed.

Our August meeting will be a discussion meeting when often we learn so much from one and other.

In September Val and I have arranged for a pamper day to be held in the Ayles room at Stokenchurch Church. We are providing a sandwich lunch followed by a talk on diet and healthy living, and will have a manicurist and masseur on hand to provide treatments for those who wish to have it. I am funding it from our funds which we receive from the Masons, the Ibstone Show and a Charity run by Mary Shurrock based in Stokenchurch.

Our numbers fluctuate due to natural circumstances and we currently have approximately 15 members

We thank Martin Elliot for his continued support."

Richard R thought it might be useful to see if Val Dommet would be prepared to come to one of our meetings to tell us about the work of Carers Bucks.

7. Bucks CCG – Richard R reported that there was an invite from the CCG to a meeting in London on 20th August but no one was available to attend. The next PPG Network meeting is on 4th September and John Betts said he would be able to go. RAR will let him have the details.

Richard R passed round a copy of the CAA Medical awareness card that the CCG had informed about, Camilla then showed us her card and confirmed that it was necessary for patients with insulin pumps when going through airport security. Martin agreed to advertise it on the Medical Centre information screens.

8. NAPP – No one had been able to view the recent NAPP conference live stream.

9. Any other business: Richard R reported how he had forgotten his medication on a recent trip but with help from his EMIS app he was able to purchase his medication in the Shetlands. Richard C suggested that a photo of prescriptions on our smart phone would be helpful.

Martin confirmed that the Medical Centre had now taken over responsibility for the Charity original held by Mary Shurrock and that he would discuss with Richard R how it might be used.

10. Date of next meetings – Thursday 7th November and AGM 28th November, 2019, at 7.30pm